



TuVox First to Deploy on Message Technologies, Inc's Expanded Infrastructure

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<http://www.tmcnet.com/channels/speech-applications/speech-applications-articles/tuvox-deploys-for-mti.htm>

Message Technologies, Inc. (MTI) announced its migration to the latest version of the VoiceGenie VoiceXML platform and a significant expansion of its port capacity. By integrating the new VoiceGenie platform into its existing hosting infrastructure, MTI furthers its commitment to making flexible and cost-effective hosting solutions available to enterprises of all sizes.

MTI's migration to the latest version of the VoiceGenie platform, coupled with the extra port capacity of 276 additional ports, gives customers maximum flexibility and economy in deploying their speech applications. Due to the advanced technology incorporated into the VoiceGenie platform, MTI is able to offer hosting solutions that take advantage of a streamlined speech IVR process. This achieves low latency and an improved experience for end-users, resulting in increased overall application containment rates. **TuVox** was the first one of MTI's partners to convert their speech deployment to the new VoiceGenie platform.

"As a long-time partner of MTI, we appreciate MTI's dedication to providing customers with cutting-edge hosting solutions," said Steven S. Pollock, Executive Vice President and Co-Founder.

VoiceGenie's platform is a high-performance, reliable and scalable VoiceXML 2.0-certified platform that offers a variety of the ASR, TTS, speech applications and development tools available in the industry. By capitalizing on VoiceGenie's open standards and VoiceXML 2.0 compliance, MTI is able to support best-of-breed ASR and TTS engines, including ScanSoft OSR V 3.0, the Nuance MRCP 1.0 Engine 8.5 and ScanSoft Speechify V 3.0.

"We are pleased to work with MTI to provide customers with an outsourced hosting option for speech-enabled IVR. Outsourcing can lead to reduced time and cost of deployment by eliminating the need for customer premise equipment," said Frank Tersigni, VP of Marketing and Business Development at VoiceGenie. "Our continued partnership with MTI is strengthened by extending VoiceGenie's latest version of our high-performance scalable IVR software platforms to customers such as **Tuvox**."

"MTI's adoption of the latest version of the VoiceGenie platform and recent acquisition of additional ports exponentially increases our ability to provide customers with scalable and flexible hosting solutions," said Darrell Knight, President of MTI. "We steadfastly believe that offering our customers the broadest range of hosting services encourages continued growth in the speech technology sector as it fosters wide-spread adoption of speech technology."