



TuVox Acquires NetByTel Speech Applications and Hosted Business Customers

September 29, 2005

TuVox acquired NetByTel's hosted speech application business. NetByTel is known for speech recognition solutions for call centers available as a managed service. This acquisition expands the number of TuVox customers to over 50.

The TuVox product line now includes over 40 speech applications in use globally and expands the TuVox customer base with over 20 new companies, including Office Depot, H&R Block, Shell, Wal-Mart, ABN-Amro, and 1-800-Flowers.

"The TuVox acquisition of NetByTel customers and applications reflects continued consolidation within the voice self-service market," said Art Schoeller, senior analyst at Yankee Group. "The strongest players in the speech market will continue to grow through aggressive expansion and partnership strategies."

The transaction is expected to close by September 30, 2005. NetByTel maintains its core software after the transaction and will focus on enabling service providers to bring speech applications to market. Financial details of the transaction were not disclosed.